REPORT TO:	Health and Social Care Scrutiny Sub Committee
	27 <sup>th</sup> September 2016
AGENDA ITEM:	6
SUBJECT:	Croydon CCG's Financial Savings Plan 2016/17 and 2017/18
	Areas for engagement and consultation
LEAD OFFICER:	Paula Swann, Chief Officer CCG
CABINET MEMBER:	N/A
PERSON LEADING AT SCRUTINY COMMITTEE	Paula Swann, Chief Officer, Croydon CCG
MEETING:	Mike Sexton, Chief Financial Officer, Croydon CCG
	Stephen Warren, Director of Commissioning, Croydon CCG
ORIGIN OF ITEM:	To support the CCG to meet the engagement and consultation requirements for their Financial Savings Plan
BRIEF FOR THE COMMITTEE:	Report provided by the CCG for the Committee's consideration
	The CCG is required to make financial savings of £18.4 million this financial year. This follows the CCG's financial performance in the first quarter, and the announcement by NHS England that Croydon CCG is under financial special measures.
	This paper focusses on the areas within the CCG's our financial plan that will require engagement with the local population to make sure the CCG fulfil their duties as part of the Health and Social Care Act 2012.
CORPORATE PRIORITY/P	OLICY CONTEXT:

## Croydon CCG's Financial Savings Plan 2016/17 and 2017/18

## Areas for engagement and consultation

### 1. Introduction

This paper outlines Croydon CCG's approach to achieving financial recovery.

The CCG receives a fixed allocation with which to commission health care on behalf of its population. Need and demand for healthcare always exceeds the funding that is available to the NHS. It is inevitable that the CCG has to prioritise needs and make choices about the type and level of healthcare to commission. The challenge for the CCG lies in arriving at fair decisions which properly balance competing needs.

This paper focusses on the areas within our financial plan that will require engagement and/or consultation with our local population to make sure we are able to fulfil our duties as part of the Health and Social Care Act 2012.

## 2. Background

Croydon CCG has faced financial challenges dating to its establishment in April 2013. In its first year (13/14) the CCG was underfunded by £46m (-10.41%).

Funding for healthcare in Croydon for 2016/17 reflects underfunding of -3.71% circa £18m. This is deemed to be within an acceptable range of plus or minus 5%. No additional funding outside of growth funding is expected.

We have had a five year plan to reach breakeven since we were established, this sought to achieve financial improvement through the delivery of QIPP – Quality, Innovation, Productivity and Prevention and the receipt of additional 'pace of change – distance from target' allocation. Like all other CCGs we have had to adapt to new business rules for 2016/17 including a number of unavoidable commitments that we must meet – a lack of reserves to manage these changes have has meant the CCG has had little flexibility to manage them.

In April 2016, NHS England advised the CCG that we were required to reach recurrent financial balance more quickly by 1 April 2017 and with a deficit control total of £4.2 million for 2016/17. This is an additional £5.7 million savings, on top of the £13.7 million we already had planned.

In July 2016, NHS Improvement and NHS England announced a range of new measures to help address the financial challenges faced by a number of NHS organisations across the country. Croydon CCG and Croydon Health Services NHS Trust have both been identified as requiring additional support. As a result of our financial performance in the first quarter of this financial year, Croydon CCG has been put in financial special measures.

Our financial recovery plan is to make a further £5.7 million savings, in addition to plans already in place to save £12.7 million this year. In total, just under 4% of the CCG's total commissioning budget of £475.4 million for 2016/17.

### 3. Continued focus on financial savings

Croydon CCG has a strong track record of addressing this financial challenge. The CCG has delivered a continually improved financial position including £35 million of QIPP savings (Quality, Innovation, Productivity and Prevention) over the last three years.

Our focus is on transforming services to make them more efficient, effective and sustainable. We have a clinically led service redesign approach which includes:

- Outcomes Based Commissioning (OBC) programme for patients over 65 years old alongside Croydon Council
- New network of urgent care services launching in April 2017
- Real improvements in cancer, mental health and A&E, urgent care and community services

In order to deliver a sustainable financial position for the CCG we will need to further develop our Improvement and Financial Recovery Plan and make tough decisions, working with the public, patients and partners and stakeholders to consider how the CCG can effectively focus its resources to greatest need to deliver better outcomes.

## 4. Developing the Financial Recovery Plan

We have an imperative that we make savings as swiftly as possible to recover our financial position. Within this requirement we need to ensure we engage appropriately and proportionately with local people and stakeholders and partners over these decisions and ultimately look at each within the wider context of prioritising the limited resources available to us.

Given our continued efforts over the last four years of delivering savings, there is an increasing need to consider other areas including re-commissioning, reducing provision and disinvestment decisions. The significant in-year savings we are required to make will require service changes. Potentially, some of these changes may require wide scale engagement/and or consultation.

In all of our work we need to work closely with our health and social care partners including Croydon Health Services, South London and the Maudsley NHS Foundation Trust, Croydon Council and our neighbouring CCGs.

Croydon CCG is aware of and committed to fulfilling our responsibilities under section 14Z2 of the Health and Social Care Act (2012). The CCG are also bound by the NHS Constitution and the rights of all patients to be involved in decision making processes which affect them. As an NHS body, the CCG has a responsibility to put patients at the heart of everything the CCG do and that the CCG are accountable to the public, communities and patients the CCG serve.

The lack of future funding growth, the growing demand for services and the reducing opportunity for efficiency means that the NHS in Croydon, to live within the resource allocated to it, must also more rapidly work with its partners, across care settings, to transform the whole health and care system and make service provision prioritisation decisions.

### 5. How have we developed our Financial Savings Plan so far

Ideas for the plan have been developed in conjunction with our clinical leads. As proposals are refined they are taken through the clinical leads in a variety of forums including the Clinical Leads Group and GP Open meetings. They have also been shared with the CCGs Governing Body, discussed with Croydon Council, the Director of Public Health and our partners at Croydon Health Services NHS Trust, South London and Maudsley NHS Foundation Trust and our neighbouring CCGs.

#### We have also:

- looked nationally at other CCG's proposals and savings plan
- considered our previous experience over the last five years of delivering initiatives

As part of the usual processes for continual development we are also robustly reviewing all of our commissioning contracts with the aim of achieving the best possible value for money. This includes statutory, voluntary sector and third sector contracts.

We also need to make sure we only fund the CCG's statutory responsibilities and focus on the delivery of best value for money.

The Expenditure Reduction Initiatives included within our Financial Savings can be described under the following categories:

- Reducing costs of back office and administration functions and processes
   This includes reviewing all of our vacancies and re-negotiating our service level
   agreement we have with the South East Commissioning Support Unit to reduce our
   running costs as well as working with other CCGs in SWL to redesign and share
   some support functions.
- Re-commissioning services and delivering them in a different way to gain better outcomes and experiences for patients and better value for money for the NHS

For example Diabetes and MSK services to commission a more integrated model of care.

Reinforcing and strengthening existing policies to ensure threshold compliance

We are reinforcing with our providers our existing clinical effectiveness policies to ensure that they treat people in accordance to these policies.

Reducing provision and changing thresholds to care

We are looking at further areas where we may propose to the public that we should reduce the provision of some services or make changes to thresholds of care; these will include treatments of limited clinical effectiveness, where they offer low value for money or they meet a social care need rather than a health need.

### 6. Proposed initiatives that we are not taking forward

As we have rapidly developed our Financial Savings Plan to produce more savings, we have explored a number of options that we have subsequently decided **not** to include in our financial plan. The schemes outlined below are areas we considered stopping, but have come to the conclusion that the financial savings would not be in the best interest of local people.

#### Investment in the Better Care Fund

We are continuing to invest in the Better Care Fund. After careful consideration, we believe it would be a retrograde step to withdraw funding as it would impact on the delivery of the Outcomes Based Commissioning model for the over 65s and would result in reversing our ability to reduce non-elective admissions in the short and long-term, which would be detrimental to patient care and further increase cost to the NHS. However, we do need to review existing schemes within the fund to ensure that they remain effective.

# • Referral to treatment: waiting times for outpatients, diagnostics and elective surgery

A way to immediately reduce NHS spend this year would be to extend waiting times for a number of appointments and treatments. We are not going to do this as we consider that this would only have a short term impact along with an adverse impact on patient care.

### • Reducing GP hubs in the borough from four to three

Given that we have recently engaged the public on this model and based on the activity modelling we have undertaken, we do not feel this would be viable or achieve our objectives for the redesign of Urgent Care.

### • Child and Adolescent Mental Health Services, CAMHS

We have decided to not make savings from our recent investment in CAMHS given the issues we have had with service provision in the past and the preventative impact that these services have in reducing mental health in later life.

### • Investment to support our work around outcomes based commissioning

We considered reducing our investment to support the work around Outcomes Based Commissioning but this work is crucial to making the local health and social care economy sustainable in the longer term, although we will seek to minimise these costs as far as possible.

### 7. Initiatives within our Financial Savings Plan

# Re-commissioning services to gain better outcomes and experiences for patients and better value for money for the NHS

There are a number of service areas where we are recommissioning services as part of the normal commissioning cycle to ensure improved outcomes for patients and better value for money. Some examples are given below but this is not an exhaustive list.

- diabetes and Musculoskeletal services (MSK) to commission a more integrated model of care,
- within Trauma and Orthopaedics (T&0) part of our review of MSK services looking at the introduction of virtual clinics for the fracture clinic
- review of individual service lines in our community services contract
- reprocurement of IAPT and related counselling services in the voluntary sector

### Reinforcing, reviewing and strengthening compliance with existing policies.

Under this category we are currently looking at the following areas:

- tightening compliance and reviewing thresholds for our Procedures of Limited Clinical Value (Effectiveness Commissioning Initiative) which provides guidance criteria and support to ensure that we fund only procedures that are clinically effective and are appropriate for NHS funding.
- we are raising the profile of Shared Decision Making between clinicians and patients. These measures will improve outcomes as well as delivering better value for money.
- reducing rates of Caesarean sections in line with best practice.
- tightening compliance to ensure consistency in the criteria for accessing free nursing care home places and looking at what can be done to address the level if import into Croydon.
- enforcing and reviewing surgical thresholds to ensure the best outcome for patients, e.g. for hips and knees and cardiac procedures.

### **Reducing Provision**

The schemes below are those that either offer limited clinical effectiveness and/or poor value for money and so we are proposing that we either recommission the services, which could include providing differently, or in some cases reduce the provision or change thresholds of these services in Croydon:

### Specific service areas

- Assisted fertility treatment services (IVF- in vitro fertilisation and ICSI intra-cytoplasmic sperm injection) – reduction in provision
- Foxley Lane Mental Health Ward to be decommissioned and reprovided in the community (please see separate paper attached)
- recommissioning of some intermediate planned care outpatient services

### Prescribing related areas - reduce provision of

- Gluten free products
- Emollients for patients without a dermatological diagnosis
- Over the counter treatments and drugs like paracetamol and antihistamines unless a patient has chronic pain and need to use it regularly
- Prescribing vitamin D maintenance dose preparations
- Supply of medicines for viral upper respiratory tract infections (URTIs) which have little evidence base, cold and flu medicines
- Lidocaine 5% plasters (explain what they are)
- Liothyronine in primary hypothyroidism (what is this?)
- Prescribing of baby milk
- Review implementation of new high cost drugs

More detail about each of the above schemes can be found in appendix 1.

In order for us to take a fully informed decision the CCG will assess each of the proposed initiatives against assessment criteria for disinvestment. The CCG proposes to use an assessment criteria that is based on the NHS national priority selector reflected in appendix 2 to support it in making these decisions.

## 8. Engagement with Croydon residents

### Our commitment to Croydon residents

Croydon CCG is committed to fulfilling our responsibilities under section 14Z2 of the Health and Social Care Act (2012) to:

"Make arrangements to secure that individuals to whom the services are being or may be provided are involved (whether by being consulted or provided with information or in other ways) in the development and consideration or proposals by the group for changes in the commissioning arrangements where the implementation of the proposals would have an impact on the manner in which the services are delivered to the individuals or the range of health services available to them."

The CCG is also bound by the NHS Constitution and the rights of all patients to be involved in decision making processes which affect them. As an NHS body, the CCG has a responsibility to put patients at the heart of everything we do and that we are accountable to the public, communities and patients we serve.

### **Health Inequalities in Croydon**

Croydon, as a Borough, has one of the most diverse populations both in London and nationally. While Croydon has slightly lower levels of deprivation than the England average, it has a higher than average number of children living in poverty; higher levels of homelessness; higher rates of teenage pregnancy and a greater prevalence of diabetes than the England average.

These are all key indicators of serious health inequalities.

While the in-year savings the CCG are required to make are significant, we have a responsibility under the Equality Act 2010 and Health and Social Care Act (2012) to:

"Give regard to the need to reduce inequalities between patients in access to, and outcomes from healthcare services and to ensure services are provided in an integrated way where this might reduce health inequalities".

### **Purpose of pre-engagement**

In order to undertake effective engagement and consultation a series of robust preengagement activities must be undertaken to:

- Identify patients and/or groups of patients who may be disproportionally affected by any service changes
- Assess any potentially negative (or positive) impacts on populations sharing protected characteristics (Equalities Impact Assessment)
- Gather and assess existing patient experience data, working closely with Healthwatch Croydon
- Working with patient groups, Healthwatch Croydon and our vulnerable communities, through our voluntary and community sector partners, to explore and craft potential

options for change and help us to develop plans that will go forward in the engagement / consultation phase.

### This will help us to:

- Discover potential solutions and scenarios developed through co-design processes with clinicians, patients and the public
- Set patient and public priorities for future service models of affected services in Croydon, for example what would good look like?

### How will we do this?

The CCG has recently undertaken a widespread engagement process as part of our urgent care service commissioning with patients and the public and, as a result, have developed good relationships within the community and voluntary sector. For example through this process the CCG have identified and worked with key contacts among the following user groups:

- Mental Health service users MIND and HereUs
- Refugee and Asylum seekers through Croydon Voluntary Action
- BME led community groups Asian Resource Centre, BME Forum
- Food banks New Addington and Selhurst
- Young people with learning disabilities People First, Wadhurst Youth Centre
- Frail older people Age UK, New Addington Lunch Club, Shirley Neighbourhood Centre
- Parents of young children under five years old Fieldway Family Centre, Woodlands Children's Centre
- Voluntary and Community Support organisations working in the New Addington, Broad Green, Thornton Heath and West Croydon wards

As well as this we will work with our many well-established local networks, including GP practice Patient Participation Groups (PPGs) and CVS networks on specific service areas. This will act as a conduit to reach smaller local groups, who are unlikely to engage with us otherwise.

As part of our Equalities Impact Assessment we will be able to identify any potential impacts on specific communities and will be able to call upon members of these networks to help us to reach marginalised groups through face to face engagement at venues where these communities come together.

Alongside this we will work closely with Healthwatch Croydon to reach the patient community and understand their issues and make sure we act on the sound and insightful local intelligence supplied by them.

We need to talk through these proposals with local people and discuss with them how we prioritise our spend on health services. We will be undertaking an engagement process throughout the autumn to ask local people how they would like us to prioritise and what they think of our proposals as well as to inform them of our savings plan.

If we propose any significant service change, we will fully engage and consult with the people of Croydon on what we should prioritise in order to get health services in the borough back into balance.

## 9. Equality Impact Assessment

We will develop Equalities Impact Assessments for all the areas we are seeking to inform our engagement methods as well as our decision making processes.

## 10. Next steps

- To engage with the local community on early proposals, which will help inform formal consultation where this is required.
- Equality Impact Assessments to be undertaken for each area.
- Consider feedback as it is received, on areas for further exploration; understand the impact of the change before making any decisions around implementation.

Appendix 1: Detail of proposals for reduction in services

Description and clinical case for	Impact	Risks	Mitigations	Total spend and	
change				estimated savings	
Assisted fertility treatment services (IVF and ICSI)					
Croydon currently funds one cycle	Couples who cannot	This will affect those on	A full, fair and	The service is currently	
of IVF or ICSI for women who are	conceive without medical	low incomes most as	transparent formal	provided by CUH under a	
39 years or younger and have	support	they would not be able	consultation into this	block contract to the value	
unexplained infertility for three		to fund their own	proposal will be	of £763,690. This is the	
years.	In the current year 148	treatment.	required. We will need	total sum paid regardless	
IVF costs the NHS around £5,000	cycles are planned though it		to conduct an open	of fluctuations in demand	
per cycle	is anticipated that demand	The removal of this	discussion with local	for treatment.	
	will exceed this figure.	income from CHS will	people around		
84% of women will conceive within		contribute to the trust's	prioritising health	£72,442 was also spent	
one year of regular unprotected	Patients with lower incomes	cost pressures, and	spend.	on IVF/ICS at other Trusts	
sexual intercourse, this %	who cannot afford private	may necessitate		on Croydon patients.	
increases to 92% after 2 years and	provision would be most	reduction of services or			
93% after 3 years.	affected.	staffing.		Reducing provision of	
	Small numbers in the			these services could	
The likelihood of a live birth	population will be directly	Proposal is		deliver savings in the	
following a cycle of assisted	affected, with potential for a	controversial and could		region of £800,000 per	
conception is as follows:	big impact on those	bring legal challenges		year	
	people's quality of life and	although many CCGs			
>20% for women aged 23-35	choices.	in England have		Some provision would	
>15% for women aged 36-38		substantially reduced		need to be maintained for	
>10% for women aged 39 years	There is also the potential	provision.		cases where individual	
>6% for women aged 40 years+	for larger segments of the			funding requests are	
	population to feel indirectly	Consultation response		approved on grounds of	
Excess BMI and smoking further	affected through family and	from local people may		exceptionality.	
reduces the probability of	social connections.	not support reduction in			
conception.		service.			

Description and clinical case for change	Impact	Risks	Mitigations	Total spend and estimated savings
				<b>3</b>
Fertility Service - waiting time for fertility appointment- 12weeks				
lating apparent in the second				
Once patient has had initial fertility				
investigation they may be referred to IVF if they meet criteria				
to IVF ii they meet chteria				
IVF-Waiting time- 4 months				
Waiting list - 26 patients				
There is no national policy but				
other CCGs have restricted or				
stopped assisted fertility treatment				
services.  No longer prescribe emollients for	r nationts who have not beer	diagnosed with a dorm	atological condition	
Emollients are the medical term for	Patients and parents or	Older people have	Some provision would	The CCG spends
moisturisers. Most people at some	carers of patients are who	fragile skin, and	need to be maintained	£750,000 a year on
point will suffer with dry skin.	currently prescribed	emollients have a	for cases where	emollients. We do not
,	emollients but do not have a	preventative role here	individual funding	hold data on what
If you have not been diagnosed	dermatological diagnosis,	in maintaining skin	requests are approved	proportion of these
with a dermatological condition like	including frail older people	integrity. Breakdown of	on grounds of	prescriptions are for
eczema, dry skin can be managed	who are unable to manage	skin can lead to	exceptionality.	patients who have not
by buying over the counter	self-care without support.	complications like		been diagnosed with a
moisturisers.		infections and leg	It is proposed that older	dermatological condition.
		ulcers which lead to	people, who are at high	
There is no national policy but it is		medical support and	risk of losing their skin	An estimated reduction of
accepted clinical practice to only		even hospital	integrity and are able to	20% would produce a full
prescribe against a specific clinical		admissions	undertake self-care will	year saving of in the

Description and clinical case for	Impact	Risks	Mitigations	Total spend and
change				estimated savings
indication.			be excluded and would	region of £150,000.
		Need to make a	still be able to get	
		medical judgement and	emollients on	
		prioritise those patients	prescription.	
		who need the most		
		support	The cost of emollients	
			can also vary greatly:	
			<ul> <li>Average cost for</li> </ul>	
			500g of cream	
			or ointment is	
			£5.24	
			<ul> <li>Aveeno cream</li> </ul>	
			costs £11.91 for	
			300ml	
			We want to further	
			promote self-care so	
			that more people take	
			responsibility for this	
			themselves	
Discontinue prescribing of all food		, ,		
Coeliac disease can be a serious	Estimated less than 1% UK	May increase health	Gluten free products	Croydon CCG spends
condition; however a gluten-free	population (half not	inequalities as those on	are widely available	£83,000 on gluten free
diet in itself is not in any way	diagnosed) suffers gluten	lower incomes are less		products every year
detrimental to your health.	intolerance.	likely to afford higher	Non-specialist non	
		priced products	gluten containing foods	
Historically gluten free products	In Croydon this would be		are available for	
used to be hard to find - they are	around 3,000 people.	Increased cost of	example rice, potatoes,	
now commonly available as well as		purchasing gluten-free	polenta.	

Description and clinical case for	Impact	Risks	Mitigations	Total spend and
change				estimated savings
other alternatives for those with	Patients with gluten	foods may discourage		
food allergies and sensitivities.	intolerance are not currently	patients with Coeliac	Clear information for	
	eligible for gluten-free foods	disease from following	coeliac disease	
Costs of gluten free products can	on prescription.	a gluten free diet	patients to be made	
be higher than standard products			available during	
There are alternatives that people			engagement process	
can buy for similarly low prices.			and by GPs and	
			pharmacist.	
Foods for people with other				
allergies and intolerances like				
dairy, lactose or nuts are not				
provided on the NHS.				
There is no national policy but				
other CCGs have restricted or				
stopped prescribing of gluten free				
products and this is consistent with				
SWL approach				
Discontinue Vitamin D maintenan	ce dose preparations			
The Scientific Advisory Committee	Some groups are more at	To exclude patients	Vitamin D is widely	Croydon CCG spends
on Nutrition (SACN) has advised	risk of vitamin D deficiency	who have repeated	available over the	£200,000 every year on
that everyone over one year of	including older people,	episodes of vitamin D	counter for around	maintenance vitamin D
age, should take 10 micrograms of	under 5s, pregnant women,	deficiency and to	£1.50 a month	prescriptions
vitamin D every day. This can be	people with low exposure to	continue prescriptions	2.100 & 11101101	p. 300p0
managed through self-care	sunlight for example	for them		Daily vitamin D
through the wide availability of	individuals living in care			maintenance therapy
vitamin D supplements.	homes, housebound, bed			costs the NHS from £2.95
	bound, people who cover			to £7.20 per month and

Description and clinical case for change	Impact	Risks	Mitigations	Total spend and estimated savings
Vitamin D helps to regulate the	their bodies for cultural or			can be purchased by
amount of calcium and phosphate	religious reasons			patients and public at a
in the body. These nutrients are	Tongroup Todos			lower cost
needed to keep bones, teeth and	May increase health			lewer eggt
muscles healthy.	inequalities. Resulting in			
,	increased need for			
A lack of vitamin D can lead to	treatment courses of			
bone deformities such as rickets in	vitamin D deficiency, if			
children, and bone pain and	people fail to adhere to			
tenderness as a result of a	recommendations.			
condition called osteomalacia in				
adults.				
additor				
From about late March to the end				
of September, most of us should				
be able to get all the vitamin D we				
need from sunlight on our skin.				
g.n.g.n.g.n.				
Promoting self-care with the use	of over the counter treatmen	its and household remed	lies	
If more people are able to meet	This may affect a large	Equalities risk as a	Availability of the locally	Croydon CCG spends
their own health needs through	number of people but likely	number of patients	commissioned minor	around £300,000 a year
self-care, this will ease the	to be older or frailer people.	requiring over the	ailment scheme which	on prescribing self-care
pressure on health services.		counter medicines may	patients who cannot	medications like
		not be able to purchase	afford to purchase can	paracetamol, cold and flu
We would ask people to buy their		these themselves. For	access.	remedies and
own over the counter medicines		example patients in	Consider expanding the	antihistamines
that are likely to be much cheaper		care homes or	minor ailment scheme	
than the cost of a prescription		housebound patients.	to allow care homes to	Approximately £70,000 of
		Those on lower	stock home remedies.	this spend was likely to be

Description and clinical case for	Impact	Risks	Mitigations	Total spend and
change				estimated savings
If more people are able to meet		incomes may not have		for acute pain and
their own health needs through		the financial means to	Promotion of easily	medications could have
self-care this will ease the		purchase as a	affordable remedy list	been purchased at the
pressure on health services (GP		consequence these	for minor ailments and	pharmacy
practices, out-of-hours and urgent		patients will not receive	advice for stock	
care providers) and help to		optimum care.	cupboard medicines.	If we could reduce this
improve patients' knowledge and				spend by 15%, the NHS
confidence around minor illnesses.		Clinicians have a duty	We need to engage	could save £45,000 a year
		of care for their	closely with GPs and	
It will free up time in GP and		patients, (as outlined by	pharmacists as well as	
urgent care centres to make sure		BMA guidance)	the wider population to	
the right care is available when		therefore ethically this	promote self-care and	
people really need it.		may compromise their	encourage those	
		ability to provide	patients who can to	
This is part of a wider self-care		optimum care for their	purchase their own	
programme.		patient and may result	over the counter	
		in disengagement by	medicines	
		clinicians		
Reduce prescribing of Lidocaine 5	5% nain relief nlaster			
NICE guidelines recommend niche	Currently a small number	Dependent on	Work closely with	The CCG spends £83,000
prescribing and this initiative aims to		engagement with	hospital clinicians to	a year on these pain relief
reduce lidocaine prescribing by	receiving lidocaine patches	hospital clinicians to	change prescribing	plasters
reviewing patients and promoting	including a proportion in line	change prescribing	practice and make sure	Fishers
adherence to NICE guidance.	with the NICE guideline and	practices. May be	any changes are	
9	a larger number on	difficult to stop	carefully explained to	
	unlicensed indications.	lidocaine patches in	the patient	
		patients with well	•	
		controlled pain and		

Description and clinical case for	Impact	Risks	Mitigations	Total spend and
change				estimated savings
		alternatives may also		
		be costly.		
Reduce inappropriate prescribing				
Little evidence base of	Less than 10 patients	None – liothyronine		The CCG currently spends
effectiveness over standard		would still be available		£35,000 a year
levothyroxine treatment.		where there is clinical		
		exception		
For primary hypothyroidism UK				
and international guidelines have				
found no consistently strong				
evidence for the superiority of				
alternative preparations or				
combinations e.g. liothyronine over				
standard thyroxine				
Reducing the prescribing of				
Liothyronine may improve the				
quality of care for some patients				
particularly where excessive doses				
are used.				
Travel immunisations				
Enforcement of current national	Patients who travel abroad	If patients don't secure	GPs to emphasise the	The CCG currently spends
policy.	who currently receive these	free vaccinations they	importance of	£56,000 a year on travel
There is no national policy to quote	prescriptions on the NHS	may choose to not pay	immunisation and the	vaccines
however GP terms and conditions	against national policy.	and will not be	risk to the patients and	
dictate those travel vaccines where	. ,	sufficiently immunised	community should the	
administration is funded on the		against diseases which	patients not purchase	

Description and clinical case for	Impact	Risks	Mitigations	Total spend and
change				estimated savings
NHS and part of standard		carry individual or wider	travel vaccines.	
protocols.		community risk		
Not applicable for non-travel				
related immunisations				
<b>Review of Intermediate Contracts</b>				
The CCG has a number of Intermediate Contracts which are provided generally in Community settings by a range of suppliers:	A significant number of patients with less serious and non-complex conditions are treated in the community. The CCG is	There are risks that there are no suppliers in the market place that can offer a different approach to providing	<ul> <li>Seek procurement advice and expertise.</li> <li>Provide background to the market on</li> </ul>	<ul> <li>Total spend = £3.8 million.</li> <li>Planned savings = £940,000.</li> </ul>
<ul> <li>a) Diabetes.</li> <li>b) Ophthalmology.</li> <li>c) Dermatology.</li> <li>d) ENT.</li> <li>e) Muskoskeletal.</li> <li>f) Referral management</li> </ul>	planning to engage with the market on the future provision of these services to identify new service models and options for future provision.	these services.	service provision.  • Allow adequate time for the engagement.	

## Appendix 2:

	IMPORTANCE – ASSESSMENT CRITERIA		
	Considerations	Score of 1 means	Score of 5 means
		Minimal Adverse Impact	Significant Adverse Impact
		Easy to implement  High Financial  Benefit	Difficult to implement Low Financial Benefit
Patient Benefit	To what extent would the proposal reduce convenience and reduce ease of access for users of the affected services	No reduction	Very significant reduction
Zonom	How many patients would be impacted by reduced convenience and reduced ease of access as a result of the initiative	None	Very significant numbers
	To what extent would the proposal contribute to reducing health inequalities	No reduction	Very significant numbers
Clinical Benefit	To what extent would the proposal detract from the implementation of clinical practices designed to improve quality of life eg, admission avoidance or case management	Neutral or positive effect	Very significant negative effect
	To what extent would the proposal adversely impact the achievement of evidence based outcomes	Neutral or positive effect	Very significant negative effect
National Priority	To what extent would the proposal address the key national priorities set out in the operating framework and in the DH's reform agenda?	Very consistent	Counter to national priorities
Local Priority	To what extent would the proposal address key local priorities and objectives	Very consistent	Counter to local priorities
	To what extent is there pressure for change in the area of the proposal from people or organizations outside the local health community (eg patient groups or politicians)	Very high pressure to change	Little or no external pressure to change
	To what extent is there pressure for change in the area of the proposal from internal factors (eg workforce, equipment, changes to regulations, alternative providers)	Internal pressures make the initiative a must do	No internal pressure to change
Stakeholders	To what extent are stakeholders within the local community supportive of this proposal (eg, local acute Trust, PEC, PbC Clusters, social care, local mental health trust)	Unanimous stakeholder support	Active Stakeholder involvement
	What is the likely reaction of local patient groups and politicians to the proposal (eg Overview & scrutiny committee, local involvement network/Patient Public Involvement Forum)	Total Support assured	Active opposition likely

	IMPORTANCE – ASSESSMENT CRITERIA		
	Considerations	Score of 1 means	Score of 5 means
		Minimal Adverse Impact	Significant Adverse Impact
		Easy to implement	Difficult to implement
		High Financial Benefit	Low Financial Benefit
Buildings & Equip	To what extend would this proposal require changes to buildings and equipment	No Change Required	Significant changes required
Work-force	To what extent would the proposal require the current workforce to be redeployed	No redeployment	Major redeployment
	To what extent are any new or additional skills that are required for the proposal scarce or reliant on long term training once staff have been appointed	Skills readily available and or training rapidly completed	Skills scare and/or training prolonged
Service Delivery	To what extent does this proposal represent a complex service change (eg, extent and number of changes, inter depencies with other projects)	Straightforward Change	Very complex Change
·	Would the proposal affect the viability of other services	No significant impact on other services	Serious impact on other services
	Is there a provider capable of delivering the service required through this proposal	Choice of established providers	No potential provider
	Has this proposal been undertaken successfully elsewhere	Evidence of many successes	No evidence of success
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Investment Required	Would the proposal require additional financial investment	No additional financial investment required	Very large additional financial investment required
Financial Benefit	To what extent would the initiative result in financial savings	Very significant financial savings	Extra Financial Costs
	How long would it before the initiative produced financial savings	Savings achieved in first financial year	No savings in current 3 year planning period